



# Seminars for Solicitors



# Welcome

## to the ILS seminars programme 2019

**As the UK's leading national independent case management provider, ILS prides itself on offering high quality specialist support to clients and their families living with catastrophic brain or spinal injury.**

We believe in being truly client-centred and for us, that means not only employing the best-case managers but also being generous in respect of sharing our expert knowledge with others involved in the care and support of our clients.

With this in mind, here is our specialist seminar programme for 2019.

We offer these seminars completely **free of charge** as part of our ethos. If everybody involved in a client's case truly has their interests at heart, it makes sense to work together for the best possible outcome for them and their families.

It's also a simple and rewarding way for us to get to know you and your business requirements and for you to gain an insight into our values and approach to case management.

We would love to have the opportunity to deliver a seminar to you and your colleagues, either as a single session or by joining a number of topics chosen by you from the programme to create a half-day event. Our speakers have also presented at conferences and training events; we'd be happy to discuss your requirements if you are organising an event.

For more information or to make a booking please contact us on **01722 742442**  
or email **[seminars@indliv.co.uk](mailto:seminars@indliv.co.uk)**

  
**Alison Barker**  
General Manager

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All Seminars are delivered by an experienced ILS case manager with BABICM practitioner status.

Whilst all seminars are of 1hr duration, we are always happy to design a longer session for your staff combining topics of your choice.

Please contact us for further information on **01722 742442** or email **seminars@indliv.co.uk** to discuss your requirements.

# 1. Family Relationships and Dynamics

## *How they affect each case*

### **Synopsis:**

Family dynamics and relationships have a huge impact on the progress of a case. Research and anecdotal evidence will be presented to demonstrate how having a child with disabilities can affect parents and siblings both emotionally and psychologically. Also, how it affects parental relationships.

We will explore how the family can be supported to achieve the best outcomes for everyone.



# 2. Preparing Families for Care

## *Options, Costs and Success*

### **Synopsis:**

Considering how the following impact on the costs and successful outcomes for the client and their family: good preparation with the family, agency versus direct recruitment and professional management of the care team.

Successful and challenging scenarios will be shared; and the implications these have had on client's, families and costs.



# 3. Managing Expectations

## *Clients and Families*

### **Synopsis:**

This seminar demonstrates how a mismatch between the expectations of the client and their clinical team can lengthen the legal process and increase the costs.

Using a case study and anecdotal evidence strategies for supporting client engagement and managing expectations for those who have limited insight into their injury will be shared. Goals which everyone understands and owns are key.



## 4. What is good Case Management?

### Synopsis:

Successful case management depends on the right case manager who will establish good communications & working relationships with the client and everyone involved in the case.

This seminar considers identifying the best case manager, the key elements of the case management process and explores the key challenges and the identifiers for success and their impact on case management costs.



## 5. Case Management from Tot to Teen

### Synopsis:

Case management evolves over time with all clients particularly when supporting a client through transition periods. These key times also impact the progress and costs for the legal case. This seminar considers how costs differ through different stages of a client's life.



## 6. Understanding Cerebral Palsy

### Synopsis:

This clinician led seminar will give an in depth understanding of cerebral palsy covering causes, typical presentation and associated difficulties, skills required for functional activities and what happens if these are not present, how to address this through provision of equipment and/or therapeutic handling and positioning.

The effects of a child's disability on their family will also be explored.



## 7. The Cost of Case Management?

### Synopsis:

Have you ever wondered how your Case Manager works out their costings in the Immediate Needs Assessment report? All will be revealed in this seminar along with a look at the factors which can impact the ongoing case management costs. Real case costs will be used to illustrate how cases which look similar can have vastly different costs.



## 8. Independent & Statutory Services working together

### Synopsis:

Optimising therapeutic input for the client is key to successful outcomes. It can be cost effective and beneficial for many clients to have independent and statutory professionals working with them. This seminar looks at how duplication is avoided, overlap reduced and funding maximised to achieve client goals.



## 9. Safeguarding Vulnerable Clients

### Synopsis:

Supporting and protecting vulnerable clients raises many dilemmas for case managers and their legal teams. This seminar will consider some of those challenges, effective working with different agencies and successful team working to achieve the best outcomes for the client.



ILS also offer a series of informative Seminars from the perspective of a professional clinician, covering the following topics:

- **Physiotherapy the evidence based way**
- **A 24 hour posture management approach: Protecting body shape for future well-being**
- **Getting the balance right: supporting clients who need assistance to move**
- **Better training = Better care: How Nursing can support the client, family and care team**
- **Upper limb rehabilitation with children: Occupational Therapy approaches**
- **iPads and Eye Gaze: Where they work and where we need to think again**
- **The literal ins and outs of Dysphagia management: The need for a whole team approach**

Please contact us for further details on **01722 742442** or email **seminars@indliv.co.uk** Both brochures are also available as a downloadable PDF from the ILS website **www.indliv.co.uk**



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