



ILS Recruitment

Work as an ILS Case Manager





THE Santa Monica
SURF CLUB

Introduction to ILS

We provide case management and rehabilitation services on a nationwide scale.

When a person's life has been changed by injury, we address the practicalities. We work with children and adults who have had moderate, catastrophic or complex injuries. We assess individual needs and are able to provide a comprehensive case management and rehabilitation service designed to maximise independence.

As a leading case management company, ILS are committed to providing the best care to our clients. This is only possible thanks to our case managers.

What is a Case Manager?

Case managers are committed to helping maximise their client's independence.

Within the medicolegal field, case managers work closely with families, fund-holders, and care teams in order to support every aspect of their client's physical, cognitive and emotional wellbeing.

A case manager will work with their client and relatives to identify and prioritise their goals. Using their clinical experience, they will then work together to achieve them. The aim is always to enable the clients to regain and maintain the best quality of life.

Work can include recruiting and managing carers and support workers, arranging accommodation adaptations, facilitating leisure activities, supporting clients through school, college or work placements, and liaising with fund-holders to ensure adequate funding is available to meet the client's needs.



Why become a Case Manager?

ILS are currently seeking case managers from across the UK to complete our team. We're looking for Health and Social Care professionals with extensive experience of working with children and/or adults who have sustained catastrophic injuries such as traumatic brain injury, poly-trauma, spinal cord injury, limb loss or cerebral palsy.

Case managers have one of the most rewarding jobs in the health and social care fields, making a tangible difference to a client's life.

Case management in the private sector gives unique opportunities. A Case manager can be involved from the start of the client's rehabilitation, and by building a good rapport and working relationship they can be part of this journey, long or short, and see their clients achieve their goals. At ILS, case managers can expect to work with their clients to access cutting edge opportunities and services.

Case management is an opportunity to progress your career. You will be using your skills and experiences from your extensive clinical background, but will also be playing a lead role in managing the overall package of care for your client.





Nichola Shellum is an ILS case manager with 17 years' experience of working with people with spinal cord injuries. She is a neurological occupational therapist by background, and has worked for ILS since 2006.

What attracts you to working as a case manager?

"Working as a case manager gives you the ability to meet a variety of client needs. The role enables you to work with people from different backgrounds and in a range of environments. It's a privilege to support people through the most difficult times".

What's the best thing about the job?

"Being able to make an improvement to the lives of clients. It's also a job where I'm constantly learning, each client has different needs and abilities".

What keeps you with ILS?

"ILS has always been hugely supportive to me. There's a very good structure here, you get the feeling that every department in ILS is constantly working and striving to make things better. It's a very caring company, and I feel I'm treated very well here. I can call my mentor whenever I need, there's a very supportive network".

Why work as a Case Manager for ILS?

We are a family friendly company who promote a healthy work-life balance. We provide comprehensive induction and supported CPD; fully funded memberships to case management professional bodies plus support to and reward for achieving advanced membership. All of our case managers receive formal mentoring to provide the best possible service to our clients. Our employment package includes contributory pension, death in service insurance and very competitive annual leave allowance.

We are committed to supporting our case managers to enable them to provide the best possible care to our clients. When you join ILS you will receive a comprehensive induction to prepare you for case management and your first client case. We recognise that case management requires development of new skills. We provide a bespoke training programme including litigation and court room skills. We actively support CPD with regional and webinar based training opportunities organised and hosted by our in-house L & D manager who is an experienced case manager and occupational therapist.

ILS hold a company conference which is free for all staff. It is an opportunity for us to come together over a two day period to share and learn, relax and have some fun.

You will have a dedicated professional mentor who will be experienced in case management and in working with ILS who will undertake regular mentorship sessions with you. Operating from our head office in Wiltshire, our head office team provide administration, IT and technical support to case managers.

We have a team of highly qualified and experienced HR & payroll professionals to support the case management process. They have in depth experience of working with care teams, our clients and their families. This means that you are able to focus on your clinical experience and skills, whilst remaining confident that your client's best interests in relation to recruiting and managing care teams will also be covered.



What we're looking for

At ILS, we offer case manager careers on a flexible, full time and part-time basis. Based from home, you would manage your client caseload including travel and client visits within your geographical area and within the hours that suit you and the client's needs.

We are seeking case managers from across the UK to complement our team

Key Requirements:

We require Health and Social Care professionals who have extensive experience of working with children and/or adults who have sustained catastrophic injuries; such as traumatic brain injury, poly-trauma, spinal cord injury, limb loss and cerebral palsy.

You will have experience of working directly with clients in the community and be able to demonstrate your professional abilities within the field of complex, long-term health care assessment, care planning and outcomes for clients. You will have current professional registration and an up-to-date CPD portfolio.

Key Competencies:

We follow the Professional Competency Framework as set out for brain injury case managers. The competencies further the development and understanding of the role of brain injury case management and provide key behaviours, attitudes and actions that are expected and valued for case managers.

We have opportunities on a variety of contracts to suit your current working needs from employed roles on a salaried or hourly basis or on a self-employed basis.

For an informal chat about the role please contact Phil Perry or Sarah Ransome, Operations Managers on 01722 742442 or forward your CV to ilshr@indliv.co.uk.





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